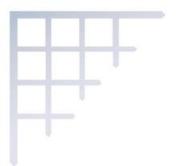






# Chartered Loss Adjusters









### **About Concordia Consultancy**

Concordia is an international consultancy firm providing Loss Adjusting, Risk Consultancy, Compliance and Dispute Resolution services operating from London, New York, Singapore, Barcelona and Colombo. We also operate from our Stockholm office to support our growing Scandinavian and Nordic operations.

Every claim is unique and the experience and local expertise of each Concordia Team member is applied on a bespoke basis to each claim. Our International assignment expertise relates to:

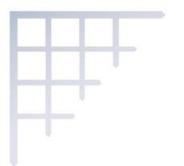
- Property Damage
- Energy
- Financial Loss
- Liability / Casualty
- Marine
- · Global catastrophe response teams

### **Our Chartered Loss Adjusting Service**

Our expertise includes technical and formal training as standard including formal theory, practical experience and Fellow of the Chartered Institute of Loss Adjusters (FCILA). All of our adjusters have qualifications certifying their expertise and the initiative and integrity you require from an expert consultant.

The individual claim is the prime concern of our Loss Adjusters. They co-ordinate the forensic investigation, legal advisors and civil engineering teams.

We adopt a multi-disciplinary approach recognising the importance of impartiality. Our consultants have extensive experience in the management of complex claims particularly those involving multi-country issues.







## The Concordia Protocol and The Concordia Advantage

Through our wide range of geographical and specialist contacts we are able to introduce the necessary resources to ensure comprehensive and accurate information is available to answer the key questions involved in a claim:

- 1. Is the claim covered under the policy?
- 2. If so how much is the fair and correct payment?
- 3. Can another party be held responsible for the costs incurred by the Insured and the Insurers?

We recognise that an incident leading to a claim will involve significant concern and disruption to the Insured. The non-confrontational approach adopted by Concordia is part of our philosophy to 'help parties reach agreement, globally'

#### **Our Chartered Loss Adjusting Service**

Concordia adds value to the Insurer's product through the application of technical survey, investigation and of project management skills and techniques which are represented in our Concordia Advantage.

Concordia Loss Adjusting is fully supported by the Concordia Global Network, which coordinates all international activity and facilitates global resources as necessary.





### Contact Us

For further information regarding any aspect of this brochure, please contact:

Paul May, Chairman and Chief Executive Officer at Concordia Consultancy Ltd paul.may@concordiaconsultancy.com

Spencer Clark, Deputy CEO and Managing Director of Concordia Chartered Loss Adjusters Ltd spencer.clark@concordiaconsultancy.com

London - Head Office

Concordia Consultancy Ltd 25 / 26 Lime Street London EC3M 7HR

United Kingdom
Tel: +44 (0) 207 623 8461 Fax: +44 (0) 207 692 4660